



COVID NOTIFICATION/UPDATE

August 3, 2020

To Our Valued Residents, Families and Representatives:

We recently received confirmation that a staff member in our facility tested positive for COVID-19. While we are disappointed that we have a resident with COVID after we have worked so hard to prevent the spread of this virus in our facility, we know that we are dealing with an extremely contagious virus. Rather than be discouraged by this, we are going focus our efforts on taking all necessary steps to protect our residents and staff.

We are committed to eliminating this virus from our facility and we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will post updates on our facility website at www.casaarenablanca.com and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly at 575-434-4510.

Sincerely,

Kerry Hansen

Kerry Hansen
Administrator